

# Survey Report The People's Pantry 2023

## Introduction

The People's Pantry was established in 2020 in response to the increased food inequality in the Govanhill area, compounded by the Covid-19 pandemic. Through this project, we aim to provide dignified and equal access to affordable, nutritious, and culturally appropriate food. We currently serve 520 members, but we are seeing an increased demand in our services in the context of the cost of living crisis, with 300 people on our waiting list.

To better understand the needs of our members, we conducted a survey between January 16, 2023 and January 27, 2023 with 100 people - a sample size of almost 20 percent.

## Summary

Overall, our members were highly satisfied with our services, highlighting the affordability, quality, and variety of our products. However, their responses also revealed a shortage of several items, such as halal meat, oil, dairy, eggs, baby items, and other essential products. 90 percent of our members ranked our services as important and very important to their daily lives. 87 percent of our members use our services weekly, 12 percent fortnightly, and 1 percent once a month. Below there is a breakdown of our results.

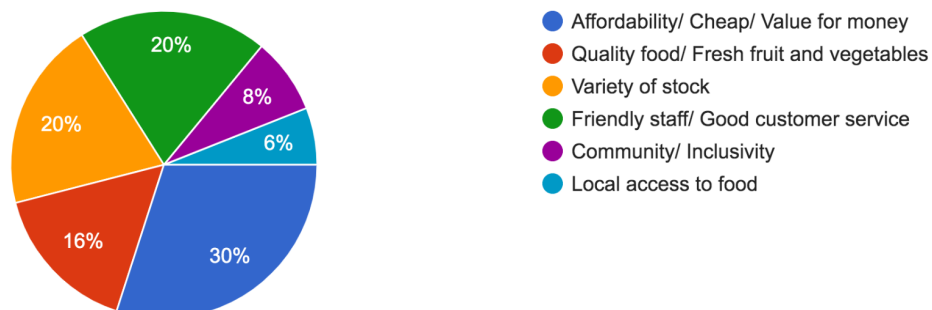
## Results

### Q1 What is the best thing about the Pantry?

- affordability/ cheap/ value for money: 30 mentions
- quality food/ fresh fruit and vegetables: 16 mentions
- variety of stock and items: 20 mentions
- friendly staff/ good customer service: 20 mentions
- community/ inclusivity: 8 mentions
- local access to food: 6 mentions

1. What is the best thing about the Pantry?

100 responses



## Q2 How important is the Pantry to you?

10: 67 answers

9: 10 answers

8: 13 answers

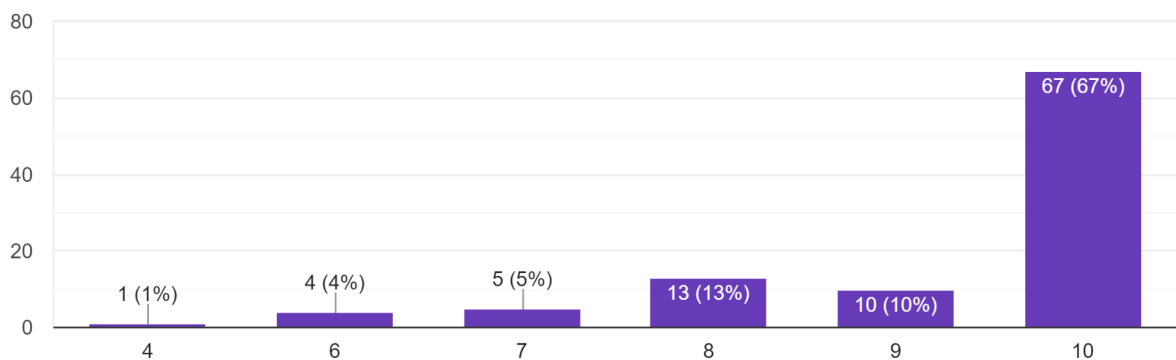
7: 5 answers

6: 4 answers

4: 1 answer

### 2. How important is The People's Pantry to you? (1 to 10)

100 responses



## Q3 What items or services would you like to see in the Pantry? (NB: counted all mentions, quite a few members were satisfied with the selection)

- Halal food/ Culturally appropriate food: 10 mentions

- more variety of fruit and vegetables: 9 mentions

- baby items (nappies, formula): 4 mentions

- oil: 10 mentions

- dairy (milk/ cheese/ butter): 16 mentions

- eggs: 4 mentions

- meat: 6 mentions

- fish: 4 mentions

- dried/ loose items: 4 mentions

- sugar: 5 mentions

- spices: 3 mentions

- other: vegetarian options (2), vegan options (2), dairy free and gluten free items, better link with other community services, expansion of members' list, recipes and workshops

#### Q4 How often do you shop at the Pantry?

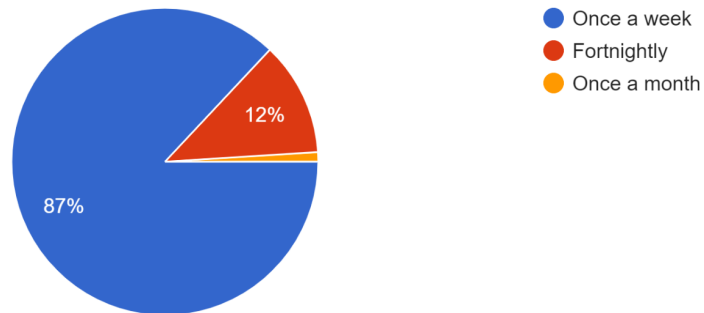
Once a week: 87 answers

Fortnightly: 12 answers

Once a month: 1 answer

4. How often do you shop at The People's Pantry

100 responses



#### Q5 How many people are in your household?

1: 37 responses

2: 18 responses

3: 16 responses

4: 11 responses

5: 5 responses

6: 8 responses

7: 4 responses

9: 1 response

5. How many people in your household?

100 responses

